Governments. The Company has conducted such programmes in the Visakha Region of Andhra Pradesh.

So far, three seminars have been conducted at the locations namely Tadepalligudem, Attili and Penugonda of the West Godavari District. These seminars were attended by consumers, HPCL's officers and others.

(d) and (e) Each Oil Marketing Company has its approach to facilitate smooth interaction with consumers. The sales officers of the concerned oil company visit the distributors, complaints received during such visit are attended to on the spot and the grievances are generally redressed instantly.

British Foreign Minister's visit to India

*119. SHRI SANTOSH BAGRODIA: Will the Minister of EXTERNAL AFFAIRS be pleased to state:

(a) whether Britain's Minister of Foreign Affairs visited India recently;

(b) whether Government have taken up the matter with him about controversial Visa Bond introduced by British Government for Indian visitors to Britain; and

(c) if so, the details thereof?

THE MINISTER OF EXTERNAL AFFAIRS (SHRI JASWANT SINGH): (a) Yes, Sir. Mr. Keith Vaz, the British Minister of State for Foreign and Commonwealth Affairs visited India from 31 January — 5 February, 2000.

(b) and (c) Yes, Sir. The Government have taken up the matter with the British Government and also with Mr. Keith Vaz, the British Minister of State for Foreign and Commonwealth Affairs who visited India from 31 January — 5 February 2000. The British Government have stated that the proposal, is still under consideration. It has not taken a decision about the location for implementing the pilot Financial Bond Project. Indians can continue to apply for British visas with the usual documents, as per the prevailing rules of British visa services.